Independent Accountants' Report On Applying Agreed-Upon Procedures **Orange County Public Schools**



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<u>Independent Accountants' Report</u> On Applying Agreed-Upon Procedures

School Board of Orange County, Florida Orlando, Florida

We have performed the procedures enumerated below, which were agreed to by Orange County Public Schools (OCPS) (the specified party) on the billing, receipts, and attendance records of KCE Champions LLC ("Kindercare" or "Provider") relating to the outsourcing of the before and after school and full day service care programs for Orange County Public Schools from July 2019 through June 2020. Kindercare's management is responsible for the billing, cash receipts, and attendance records. The sufficiency of these procedures is solely the responsibility of OCPS. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

Our procedures and associated findings are as follows:

| Step | Procedure Description | Findings | | | | | |
|------|--|---|--|--|--|--|--|
| 1. | Obtain the following documents from OCPS: | Documents obtained withou exception. | | | | | |
| | Copy of the contract between the School Board of Orange County, Florida and Kindercare. | | | | | | |
| | b. Copies of the School Age Services Attendance and Revenue Report for 2019 – 2020 for the months of July 2019 through June 2020 for Kindercare for each school where the Provider operates a before and after school and full day service care program. | | | | | | |
| | c. Approved tuition and other fee schedule. | | | | | | |
| 2. | Haphazardly select a sample of three months and perform the following: a. Obtain copies of daily attendance records from | The three months selected were October 2019, November 2019, and January 2020. a. All daily attendance records were | | | | | |
| | Kindercare. | obtained. | | | | | |

| Step | Procedure Description | Findings | | | | |
|------|---|--|--|--|--|--|
| | b. Compare the number of students in attendance from the daily attendance records obtained in step 2a above to the number of students in attendance as reported on the corresponding School Age Services Attendance and Revenue Report for 2019 – 2020 obtained in step 1b. | b. See Exhibit A for the results of applying this procedure. | | | | |
| 3. | For each of the three months selected in step 2 above, haphazardly select 5 students from the daily attendance records obtained in step 2a for each school and perform the following: | | | | | |
| | a. Obtain billing and payment history reports for each student for that month. | a. Kindercare provided billing and payment reports for each student selected. | | | | |
| | b. Compare the fee charged to the student for that month to the approved tuition and other fee schedule obtained in step 1c. | b. The fee charged to each selected student was the same as the fee in the approved tuition and other fee schedule other than the students noted in Exhibit B. | | | | |
| | c. For students whose tuition and fees were paid through a scholarship, examine the student's registration form for evidence of scholarship approval. | c. Out of the 27 students who received a discount of fees, there was no evidence of approval for 4. Two of these students received a 10% military discount; however, this discount was not listed on the approved tuition and other fee schedule. In addition, there were four students noted who did not receive the multi-session discount for attending the morning and afternoon program. Area Managers verify if a student is eligible for a scholarship and | | | | |
| | | is eligible for a scholarship and then request that a student's status be changed to a scholarship student to the billing team in the corporate office of Kindercare. This can be done verbally or in writing so there is not always written evidence of the approval. | | | | |

| Step | Procedure Description | Findings | | | |
|------|--|--|--|--|--|
| | d. For students whose tuition and fees were paid through a grant, examine the grant document showing the selected student was included in the grant. | d. None of the selected students had tuition or fees paid through a grant. | | | |
| 4. | Perform the following procedures for each month from July 2019 through June 2020: | | | | |
| | a. Obtain a cash receipt report for each month for each school. | a. Reports obtained without exception. | | | |
| | b. Compare the amount of cash receipts on the cash receipt reports obtained in step 4a to the amount included as gross revenue from families on the School Age Services Attendance and Revenue Report for 2019 – 2020 obtained in step 1b. | b. See Exhibit C for the results of applying this procedure. | | | |
| 5. | Calculate the total gross cash receipts collected by Kindercare from individuals and from third parties for the period of July 2019 through June 2020 by adding the totals from the monthly cash receipt reports obtained in step 4a. | The total gross cash receipts collected from individuals was \$2,365,939.22. There were no cash receipts from third parties. | | | |
| 6. | Calculate the portion of funds earned by OCPS from July 2019 through June 2020 by multiplying 13% by the total gross cash receipts collected by Kindercare from individuals in step 5 plus 3% of the total gross cash receipts collected by Kindercare from third parties in step 5. | See Exhibit D for the results of applying this procedure. | | | |
| 7. | Calculate the portion of funds forwarded to OCPS from July 2019 through June 2020 by adding the total remittance amount noted on the School Age Services Attendance and Revenue Report for 2019 – 2020 for the months of July 2019 through June 2020 obtained in step 1b. | See Exhibit D for the results of applying this procedure. | | | |

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively, on the billing, cash receipts, and attendance records. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the management of Orange County Public Schools and is not intended to be and should not be used by anyone other than the specified party.

Cau, Rigge & Ingram, L.L.C.
Orlando, Florida

May 13, 2021

EXHIBIT A Students in Attendance

| School Month | | Attendance from daily attendance records | Attendance from School Age Services Attendance and Revenue Report for 2019-2020 | Difference |
|---------------------------------------|---------------|--|---|------------|
| Arbor Ridge K-8 | 1 | | | |
| | October 2019 | # | # | # |
| | November 2019 | # | # | # |
| | January 2020 | # | # | # |
| Brookshire Elemen | tary | | | |
| | October 2019 | 397 | 393 | 4 |
| | November 2019 | 339 | 296 | 43 |
| | January 2020 | 360 | 361 | (1) |
| Endeavor Elementa | iry | | | |
| | October 2019 | 675 | 703 | (28) |
| | November 2019 | 507 | 497 | 10 |
| | January 2020 | 702 | 709 | (7) |
| Engelwood Elemen | tary | | | |
| | October 2019 | 110 | 152 | (42) |
| | November 2019 | 99 | 101 | (2) |
| | January 2020 | 107 | 152 | (45) |
| Forsyth Woods Eler | mentary | | | |
| | October 2019 | 358 | 443 | (85) |
| | November 2019 | 250 | 425 | (175) |
| | January 2020 | 299 | 359 | (60) |
| Killarney Elementa | у | | | |
| | October 2019 | 179 | 344 | (165) |
| | November 2019 | 123 | 261 | (138) |
| | January 2020 | 209 | 322 | (113) |
| Lake Como School | | | | |
| | October 2019 | 645 | 638 | 7 |
| | November 2019 | 485 | 465 | 20 |
| | January 2020 | ۸ | ۸ | ۸ |
| Lancaster Elementa | nry | | | |
| | October 2019 | 134 | 173 | (39) |
| | November 2019 | 108 | 116 | (8) |
| | January 2020 | 68 | 126 | (58) |
| · · · · · · · · · · · · · · · · · · · | | | | |

EXHIBIT A Students in Attendance

| School Month | | Attendance from daily attendance records | Attendance from School Age Services Attendance and Revenue Report for 2019-2020 | Difference |
|----------------------|---------------------------------------|--|---|------------|
| Little River Element | ary | | | |
| | October 2019 | 310 | 314 | (4) |
| | November 2019 | 242 | 235 | 7 |
| | January 2020 | 318 | 314 | 4 |
| Pinar Elementary | , | <u></u> | <u>, </u> | |
| | October 2019 | 137 | 220 | (83) |
| | November 2019 | 165 | 204 | (39) |
| | January 2020 | 219 | 239 | (20) |
| Prairie Lake Elemer | ntary | <u></u> | <u>, </u> | |
| | October 2019 | 417 | 406 | 11 |
| | November 2019 | 325 | 315 | 10 |
| | January 2020 | 423 | 414 | 9 |
| Sadler Elementary | | | | |
| | October 2019 | 145 | 163 | (18) |
| | November 2019 | 117 | 120 | (3) |
| | January 2020 | 133 | 156 | (23) |
| Sun Blaze Elementa | ry | | | |
| | October 2019 | 400 | 701 | (301) |
| | November 2019 | 611 | 652 | (41) |
| | January 2020 | 396 | 697 | (301) |
| Three Points Eleme | ntary | - | 1 | |
| | October 2019 | 193 | 221 | (28) |
| | November 2019 | 154 | 175 | (21) |
| | January 2020 | 205 | 216 | (11) |
| Union Park Element | | | 1 | , |
| | October 2019 | 515 | 515 | - |
| | November 2019 | 364 | 370 | (6) |
| | January 2020 | 534 | 520 | (14) |
| Water Spring Eleme | · · · · · · · · · · · · · · · · · · · | | <u> </u> | \ ·/ |
| | October 2019 | 1,329 | 2,029 | (700) |
| | November 2019 | 969 | 1,558 | (589) |
| | January 2020 | 1,308 | 756 | 552 |

EXHIBIT A Students in Attendance

| School | Month | Attendance from daily attendance records | Attendance from School Age Services Attendance and Revenue Report for 2019-2020 | Difference | | |
|---------------------|---------------|--|---|------------|--|--|
| Wedgefield K-8 | | | | | | |
| | October 2019 | 521 | 507 | 14 | | |
| | November 2019 | 416 | 384 | 32 | | |
| | January 2020 | 405 | 496 | (91) | | |
| Westbrooke Elemer | ntary | | | | | |
| | October 2019 | 581 | 664 | (83) | | |
| | November 2019 | 511 | 505 | 6 | | |
| | January 2020 | 643 | 832 | (189) | | |
| Wetherbee Elemen | tary | | | | | |
| | October 2019 | 1,045 | 957 | 88 | | |
| | November 2019 | 718 | 721 | (3) | | |
| | January 2020 | 924 | 966 | (42) | | |
| Zellwood Elementary | | | | | | |
| | October 2019 | 352 | 345 | 7 | | |
| | November 2019 | 288 | 263 | 25 | | |
| | January 2020 | 154 | 386 | (232) | | |

[#] This program no longer operated after August 2019.

[^] This program no longer operated after December 2019.

EXHIBIT B
Differences in Tuition Charged and Approved Tuition and Other Fee Schedule

| School | Student | Discount received | Reason for difference according to Kindercare |
|--------------------------|---------------------------------------|----------------------|--|
| Endeavor Elementary | | | |
| | Sample #28 | 50% | This student received a discount for |
| | | | having a parent who is a teacher at the |
| | | | school. |
| Forsyth Woods Elementary | Ta | 500 / | T |
| | Sample #47 | 50% | This student received a scholarship. |
| | Sample #50 | | This student did not receive the \$6 multi- |
| | | | session discount for two weeks during the month of October. |
| Killarney Elementary | | | month of October. |
| Killariley Liementary | Sample #61 | 50% | This student received a scholarship. |
| | Sample #63 | 50% | This student received a scholarship. This student received a discount for |
| | Sample #03 | 30% | having a parent who is a teacher at the |
| | | | school. |
| | Sample #65 | 50% | This student received a scholarship. |
| | Sample #66 | | This student did not receive the \$6 multi- |
| | | | session discount for one week during the |
| | | | month of November. |
| | Sample #73 | 50% | This student received a scholarship. |
| Lake Como School | | | |
| | Sample #79 | 10% | This student received a military discount. |
| Lancaster Elementary | | | |
| | Sample #99 | 50% | This student received a scholarship. |
| | Sample #101 | 50% | This student received a scholarship. |
| Little River Elementary | , , , , , , , , , , , , , , , , , , , | | 1 |
| | Sample #116 | 50% | This student received a discount for |
| | | | having a parent who is a teacher at the |
| | | | school; however, the student did not |
| | | | receive the \$6 multi-session discount for one week during the month of January. |
| | Sample #117 | | This student did not receive the \$6 multi- |
| | Sample #117 | | session discount for one week during the |
| | | | month of January. |
| Pinar Elementary | | | , |
| | Sample #133 | 50% | This student received a scholarship. |
| Sadler Elementary | | | |
| | Sample #161 | 50% | This student received a scholarship. |
| Sun Blaze Elementary | | | |
| | Sample #176 | 50% | This student received a scholarship. |
| | Sample #179 | 50% | This student received a scholarship. |

EXHIBIT B
Differences in Tuition Charged and Approved Tuition and Other Fee Schedule

| School | Student | Discount received | Reason for difference according to Kindercare |
|-----------------------|-------------|----------------------|--|
| Union Park Elementary | | | |
| | Sample #200 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| Wedgefield K-8 | | | |
| | Sample #229 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| | Sample #232 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| | Sample #236 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| | Sample #238 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| Westbrooke Elementary | | | |
| | Sample #244 | 100% | This student received a scholarship. |
| | Sample #245 | 50% | This student received a scholarship. |
| | Sample #253 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| | Sample #255 | 100% | This student received a scholarship. |
| Wetherbee Elementary | | | |
| | Sample #270 | 10% | This student received a military discount. |
| Zellwood Elementary | | _ | |
| | Sample #281 | 50% | This student received a discount for having a parent who is a teacher at the school. |
| | Sample #285 | 50% | This student received a discount for having a parent who is a teacher at the school. |

EXHIBIT C
Comparison of Cash Receipts from July 2019 through June 2020

| School | al cash receipts m cash receipts reports | fi Sc | otal gross revenue rom families from chool Age Services Attendance and evenue Report for 2019-2020 | Difference |
|--------------------------|--|----------|---|-------------------|
| Arbor Ridge K-8 | \$ 14,801.20 | \$ | 12,808.40 | \$ 1,992.80 |
| Brookshire Elementary | \$ 125,501.17 | \$ | 127,741.08 | \$ (2,239.91) |
| Endeavor Elementary | \$ 181,522.58 | \$ | 181,703.84 | \$ (181.26) |
| Engelwood Elementary | \$ 35,741.52 | \$ | 36,881.32 | \$ (1,139.80) |
| Forsyth Woods Elementary | \$ 76,678.70 | \$ | 78,274.70 | \$ (1,596.00) |
| Killarney Elementary | \$ 74,615.60 | \$ | 77,688.33 | \$ (3,072.73) |
| Lake Como School | \$ 125,615.54 | \$ | 130,821.82 | \$ (5,206.28) |
| Lancaster Elementary | \$ 34,058.12 | \$ | 35,405.36 | \$ (1,347.24) |
| Little River Elementary | \$ 91,271.12 | \$ | 91,077.11 | \$ 194.01 |
| Pinar Elementary | \$ 58,995.82 | \$ | 56,179.02 | \$ 2,816.80 |
| Prairie Lake Elementary | \$ 125,263.10 | \$ | 135,541.07 | \$ (10,277.97) |
| Sadler Elementary | \$ 33,869.00 | \$ | 35,940.80 | \$ (2,071.80) |
| Sun Blaze Elementary | \$ 190,833.40 | \$ | 177,918.39 | \$ 12,915.01 |
| Three Points Elementary | \$ 70,155.50 | \$ | 88,750.09 | \$ (18,594.59) |
| Union Park Elementary | \$ 156,391.63 | \$ | 159,086.36 | \$ (2,694.73) |
| Water Spring Elementary | \$ 213,500.52 | \$ | 212,139.20 | \$ 1,361.32 |
| Wedgefield K-8 | \$ 162,663.00 | \$ | 163,808.30 | \$ (1,145.30) |
| Westbrooke Elementary | \$ 201,372.29 | \$ | 204,229.18 | \$ (2,856.89) |
| Wetherbee Elementary | \$ 296,062.29 | \$ | 302,096.03 | \$ (6,033.74) |
| Zellwood Elementary | \$ 97,027.12 | \$ | 96,701.04 | \$ 326.08 |
| | \$ 2,365,939.22 | \$ | 2,404,791.44 | \$ (38,852.22) |

EXHIBIT D

Calculation of Funds Earned by OCPS and Remit Amounts Reported to OCPS from July 2019 through June 2020

| School | Total cash receipts from cash receipts report | Funds earned by OCPS (13% of cash receipts from cash receipts reports) | Total remit amount from School Age Services Attendance and Revenue Report for 2019-2020 |
|--------------------------|--|---|---|
| Arbor Ridge K-8 | \$ 14,801.20 | \$ 1,924.16 | \$ 1,665.09 |
| Brookshire Elementary | \$ 125,501.17 | \$ 16,315.15 | \$ 16,606.34 |
| Endeavor Elementary | \$ 181,522.58 | \$ 23,597.94 | \$ 23,621.50 |
| Engelwood Elementary | \$ 35,741.52 | \$ 4,646.40 | \$ 4,794.57 |
| Forsyth Woods Elementary | \$ 76,678.70 | \$ 9,968.23 | \$ 10,175.71 |
| Killarney Elementary | \$ 74,615.60 | \$ 9,700.03 | \$ 10,099.48 |
| Lake Como School | \$ 125,615.54 | \$ 16,330.02 | \$ 17,006.84 |
| Lancaster Elementary | \$ 34,058.12 | \$ 4,427.56 | \$ 4,602.70 |
| Little River Elementary | \$ 91,271.12 | \$ 11,865.25 | \$ 11,840.02 |
| Pinar Elementary | \$ 58,995.82 | \$ 7,669.46 | \$ 7,303.27 |
| Prairie Lake Elementary | \$ 125,263.10 | \$ 16,284.20 | \$ 17,620.34 |
| Sadler Elementary | \$ 33,869.00 | \$ 4,402.97 | \$ 4,672.30 |
| Sun Blaze Elementary | \$ 190,833.40 | \$ 24,808.34 | \$ 23,129.39 |
| Three Points Elementary | \$ 70,155.50 | \$ 9,120.22 | \$ 11,537.51 |
| Union Park Elementary | \$ 156,391.63 | \$ 20,330.91 | \$ 20,681.23 |
| Water Spring Elementary | \$ 213,500.52 | \$ 27,755.07 | \$ 27,578.10 |
| Wedgefield K-8 | \$ 162,663.00 | \$ 21,146.19 | \$ 21,295.08 |
| Westbrooke Elementary | \$ 201,372.29 | \$ 26,178.40 | \$ 26,549.79 |
| Wetherbee Elementary | \$ 296,062.29 | \$ 38,488.10 | \$ 39,272.48 |
| Zellwood Elementary | \$ 97,027.12 | \$ 12,613.53 | \$ 12,571.14 |
| | \$ 2,365,939.22 | \$ 307,572.10 | \$ 312,622.89 |